



# CAMPING RESORT TURNERSEE

*by gebetsroither.*

## Cancellation & Payment Terms

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### Rental Accommodations

- Up to 60 days before arrival: **20%** cancellation fee
- 59–30 days before arrival: **30%**
- 29–14 days before arrival: **50%**
- From 13 days before arrival or no-show: **100%**

### Camping Pitches

- Up to 14 days before arrival: **€40** processing fee, remaining payment refunded
- 1–14 days before arrival or no-show: **100%**

### Payment

- Deposit of **20%** required for bookings of 3 nights or more
- Remaining balance payable at check-out
- For stays of 1–2 nights: **100% prepayment**

- If no deposit is received, the booking may be cancelled

## **Changes to Arrival or Departure**

For rental accommodations, the full booked price will be charged. For camping pitches, seasonal rates apply, ranging from **€10–30 per night**.

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## **Early Departure & Complaints**

Early departures must be reported immediately on site by the guest. A medical certificate is required if cancellation insurance has been booked.

Any defects or complaints must be reported immediately on site. Complaints submitted afterwards cannot be considered.

Facilities and activities may be limited depending on the season.